

#### What is Business Intelligence Software?

- Ü Business Intelligence (BI) is a collective set of software that provides data collection, analyzing, and reporting tools to support and improve a company's decision-making process.
- Ü Pro Business Intelligence (Pro BI) is Infor's BI solution for FACTS and TakeStock.



•"Too often, evaluations of opportunities for growth are based on gut feelings, estimations and assumptions because it would be too expensive and timeconsuming to get hard data," says Nucleus's Wettemann. "BI can let you run some quick numbers to justify that gut."

•"BI tells you how well a promotion is going way ahead of schedule, so you have time to react in front of the supply chain to make the promotion a success," Hastie says. "If something's selling faster than the forecast, we can make adjustments and order more."

•"Now, instead of printing 1,000-page monthly sales reports for each of FiberMark's 29 salespeople, Taylor's staff has shown them how to access the data from the corporate intranet any time they want. "With a very short training cycle (15 minutes), they're up and flying," says Taylor. "They print four pages, not 1,000." He says the system paid for itself in nine months in saved paper, toner, and printer wear and tear alone. More important, though, salespeople and executives can get at data that's refreshed daily."

Business Intelligence Gets Smart(er), CIO Magazine, Sept 15, 2003



## Case Study – Pro Bl









- Ambu USA Inc. provides professional diagnostic, life-supporting and training equipment and solutions to hospitals and rescue services.
- Ambu uses the FACTS business software system.
- As the U.S. distributor for a prominent international manufacturer, Ambu is frequently called upon to produce a myriad of specialized reports both for itself and its parent company.
- Consequently, Ambu was interested in finding a data analysis and reporting tool for FACTS that could help it produce the reports it needed in a timely manner.



Amhu

- "Paper reports make it difficult to do a quick and detailed analysis," said Phyllis Straus, Controller at Ambu USA.
- "Downloading to Excel resulted in data that might still need a lot of manipulation and time to be useful. It often took an entire day to produce a large report."
- "We needed a reporting tool that could quickly give us the key information in an easy-to-read format."





- "With Pro BI, we have all the information at our fingertips," said Phylllis, who went on to explain that Pro BI has helped Ambu in a number of areas, including sales analysis.
- "For example, we can more easily identify changes to sales patterns over time. We can look at how our dealers are performing by total sales or product categories. Frequently, we use Pro BI to spot trends and take corrective action when necessary."







- "Hindsight is always twenty-twenty, but why wait for the end of month to get the information you need today?" asked Phyllis.
- "We can compare our KPIs against plan halfway through the month. If we have not reached our thresholds at that point, we can act proactively. The end result is that we have exceeded expectations more often than before."





- "Pro BI is a great way to share information both inside and outside the company," said Phyllis.
- "We can print, fax or email reports and quickly send them directly to our employees, suppliers and customers.
   Everyone enjoys the benefits of having access to timely information that is delivered whenever and wherever they need it."



#### Instant visual Impact of data! (Visualizer Dashboard)

#### **Salespersons - Current Month**





#### Top down analysis unlike a typical report writer (PowerPlay Cube)

管 File Edit View Ir	nsert Explore Calcula	ate Format Tools	Window Help					
02880	🕫 🐛 🛲 🛨 🕼	E 🛃 🚹 😡	<b>@ @ @</b> Z Z		89 <b>ka ka ka</b> 🗠	× 🗷 🔛 🖌		
🗲 🛯 All Customers 🕅	ITD All Items All S	alespersons All S	ates All Vendors	All Branches ME	ASURES			
			2004/08/01	2004/08/02	2004/08/09	2004/08/16	2004/08/23	MTD
Southeast Region	Ronald Patton	Sales Amount	5,402.14	15,337.96	17,192.31	23,427.13	4,866.46	66,226.00
		GP%	35.7%	35.3%	34.1%	26.8%	34.5%	31.9%
	Gregory Billings	Sales Amount	1,518.44	49,143.79	13,588.13	55,344.90	18,479.46	138,074.72
		GP%	20.0%	29.4%	26.9%	32.3%	30.4%	30.4%
	Sally Furness	Sales Amount	29,894.51	39,048.53	14,960.73	18,743.76	8,047.07	110,694.60
		GP%	-0.2%	30.3%	31.8%	27.9%	40.3%	22.6%
	Southeast Region	Sales Amount	36,815.09	103,530.28	45,741.17	97,515.79	31,392.99	314,995.32
		GP%	5.9%	30.6%	31.2%	30.1%	33.6%	28.0%
Southwest Region	Daniel Simmons	Sales Amount	18,062.73	73,654.64	55,499.88	43,132.37	46,247.33	236,596.95
		GP%	31.9%	26.6%	20.8%	27.3%	33.2%	27.1%
	Southwest Region	Sales Amount	18,062.73	73,654.64	55,499.88	43,132.37	46,247.33	236,596.95
		GP%	31.9%	26.6%	20.8%	27.3%	33.2%	27.1%
All Salespersons S		Sales Amount	54,877.82	177,184.92	101,241.05	140,648.16	77,640.32	551,592.27
		GP%	14.5%	29.0%	25.5%	29.3%	33.4%	27.6%



#### Interactive data analysis

🗲 🕼 Wholesale Customer	) [2004/08/01] All	Items Sally Furness	tes All Vendors All Branches MEASURES				
		2004/08/01	📲 File Edit View Inse	ert Explore Calcul	ate Format Tools	Window Help	
				) 🐛 🛲 🖽 🖪	🗄 🛃 🚹 🙀	<u>@ @ @ Z Z</u>	
Deluxe Equipment Warehouse	Sales Amount	1,145.09	😂 🛛 East Coast Tool Comp	any 2004/08/01	All Items   Sally I	Furness All States	All Vendors 🛛 🗚
	GP%	77.3%				2004/08/01	2004/08/01
East Coast Tool Company	Sales Amount	26,078.64					
	GP%	-6.4%	Dock Equipment	Electric Hoist/2000 lb cap.	Sales Amount	16,680.00	16,680.00
Wholesale Customer	Sales Amount	27,223.73			GP%	-7.4%	-7.4%
				Dock	Sales Amount	16,680.00	16,680.00
	GP%	-2.9%		Equipment	GP%	-7.4%	-7.4%
			General Supplies	Hydroflouric	Sales Amount	5,017.68	5,017.68
				Acid Solution	GP%	-5.0%	-5.0%
				100 Foot Extension Cord	Sales Amount	1,794.96	1,794.96
					GP%	-0.2%	-0.2%
	2	Clicks		General Supplies	Sales Amount	6,812.64	6,812.64
	3	CIICKS			GP%	-3.8%	-3.8%
			Warehouse Equipment	Portable	Sales Amount	2,586.00	2,586.00
				Scaffold System	GP%	-7.3%	-7.3%
				Warehouse Equipment	Sales Amount	2,586.00	2,586.00
					GP%	-7.3%	-7.3%
			All Items	1	Sales Amount	26,078.64	26,078.64



#### Ü Focused on key business areas

- ð Sales
- ð Returns
- ð Inventory (Value, Aging, Turns)
- ð Purchase Order History
- ð New Sales Order Bookings
- ð New Customer Performance
- a Receivables History
- ð Open Receivables
- ð Open Payables
- ð General Ledger Details
- a Relationship Management
- o Open Sales Orders and Purchase Orders



#### How Does It Work?

#### FACTS/TakeStock Server



#### Pro BI Components

# ÜPro BI Module

- õ PowerPlay Cubes/Dashboards/Dashboard
   Reports
- o PowerPlay Cube Models
- **ð**Extract Programs
- a Auto Update Scripts
- Ü Cognos Software Components
   Ognos PowerPlay (User Version)
   Ognos Visualizer





# **Product Demonstration**



#### Pro BI Engine - Cognos

The Pro Business Intelligence Module is powered by Cognos Software. Cognos is recognized as a BI software leader by the META Group and by the Gartner Group.



focus on essentials

### Pro BI Cubes and Dashboards

#### Cubes

- Ü Sales Analysis
- **Ü** New Customer Accounts
- Ü Customer Returns
- ü Open Sales Orders
- Ü Open Purchase Orders
- Ü Purchase Order History
- Ü Inventory Turns
- ü Inventory Value
- Ü Inventory Aging
- **Ü** Inventory Adjustments
- Ü AR History
- Ü Open Receivables
- Ü Sales Order Booking
- Ü Open Payables
- Ü GL Details
- Ü RM Notes
- Ü RM Past Sales
- Ü RM Past Purchases

#### Dashboards

- Ü Company Profit
- ü Salespersons
- Ü Sales History
- U New Sales Order Bookings
- Ü Open Sales Orders
- Ü Open A/R
- Ü A/R Paid Days
- **Ü** Inventory Aging
- Ü Inventory Turns
- **Ü** Inventory Adjustments
- ü GMROI
- Ü Vendor Performance
- Ü Open Purchase Orders
- Ü G&A Expenses by Branch
- Ü G&A Expenses by Account
- Ü RM Notes
- Ü RM Past Sales
- U Cognos PowerPlay User version is required.
- Ü Cognos Visualizer is required.



#### Pro Bl

# **Questions?**



#### bill.briggs@earnestassoc.com

